

# Keeping you informed.



## New BT Online Notification

Hello name removed by VWLO,

Your monthly payment was recently declined. The decline could be due to insufficient funds, card expired, etc.

Since you haven't provided us new billing information yet, we thought we'd remind you to please provide us with updated billing information to avoid any billing problems with your account.

[Review account information.](#)

Thanks for choosing BT.

Graham Sutherland  
CEO, Business and Public Sector

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