

[Reference: Trading Standards - Latest Scam]

## Fraudsters pretend to work for BT

We have received reports of scam phone calls and letters from people claiming to work for the telecommunication service, BT.

The caller asks for an upfront fee of £300 to opt-out of scam telephone calls and tries to gain the resident's confidence by quoting the last four digits of their credit card. The caller then asks for the beginning of their credit card number to complete the transaction. They may also send a letter as shown here.

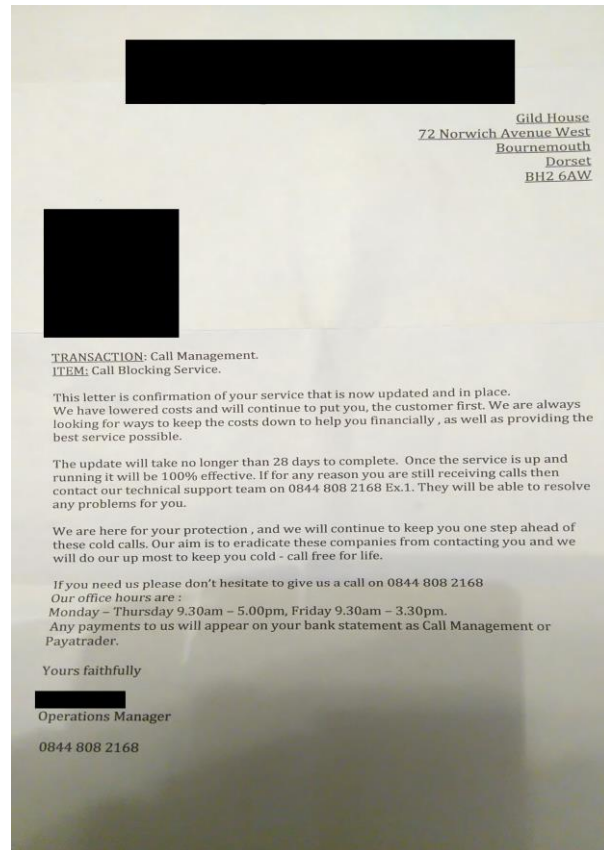
We believe this person may be using the identity of an existing company to scam residents.

The [Telephone Preference Service](#) is a free service that helps to reduce unsolicited sales and marketing telephone calls.

### Contact Details

For advice and to report issues to **KCC Trading Standards** contact [Citizens Advice consumer service](#) on **03454 04 05 06**  
Monday to Friday from 9am to 5pm.

[Reply using email](#)



---

Kent Community Messaging

If you are forwarding this email to recipients who may publish the content, then please remove personal details and attribute to Kent Police Neighbourhood Watch.

---

