**Telephone Preference Service scam**

[Kent County Council Trading Standards](http://kent.us9.list-manage2.com/track/click?u=ce2871176f2cf0da723a750b1&id=bc7000ae4f&e=a358806931) have been made aware of a telephone scam which claims to be from the ‘Telephone Preference Service’, the scammer is asking for a registration fee of £50; however the official ‘Telephone Preference Service’ is a free service and you do not have to pay to register.

If you receive a phone call asking for a payment to use this service, please do **NOT** give out your bank details or any personal information and hang up the phone.

The official ‘Telephone Preference Service’ is a free service to help reduce unsolicited sales and marketing telephone calls. It is a legal requirement that all organisations do not make such calls to numbers registered on the TPS, unless they have your consent to do so.

Already received this scam? Please report it using our online form [here](http://kent.us9.list-manage1.com/track/click?u=ce2871176f2cf0da723a750b1&id=b5db94b79e&e=a358806931) or telephone Citizens Advice consumer service on 03454 04 05 06.

If you would like to have your personal details removed from mailing and telephone lists please telephone 0845 703 4599 or visit [www.tpsonline.org.uk](http://kent.us9.list-manage1.com/track/click?u=ce2871176f2cf0da723a750b1&id=a466d3be9d&e=a358806931)